

HOYER
HANDEL

HOYER HANDEL GRIEVANCE SYSTEM

Further Information



HOYER Handel Grievance System



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What is the complaints procedure?

- > File a complaint via one of the channels mentioned above
- > The trusted lawyer will analyze the case and defines legally required follow-up measures
- > The results will be reported to persons appointed by HOYER Handel
- > The case will be processed internally and the legally required follow-up measures implemented

Who can file a report?

People who have any kind of relationship or contact with HOYER Handel GmbH, e.g. employees, applicants, former employees, relatives of employees, customers, business partners and other third parties.

Which issues can be reported?

Everything from suspicions to observed violations of the Code of Conduct for Employees, the Code of Conduct for Business Partners and all (potential) administrative or criminal offenses can be reported.

How is the whistleblower´ data and identity being protected?

Whistleblowers are subject to legal protection, provided that at the time of reporting there were reasonable grounds to believe that the information reported was true. Confidentiality is maintained in accordance with legal requirements. It is also possible to submit reports anonymously.